Fostering Miracles

Jason wondered...when will the next blow come?

He endured regular, horrific beatings from his birth mother when her anger got the best of her. Because she was so absorbed in herself, his basic needs were neglected.



Is it any surprise that Jason was constantly hurting, feeling scared, and lonely?

As Jason tried to cope with his own pain, emotional and behavioral disorders started. He became so desperate that he frequently thought of taking his own life.

Because of such suicidal attempts, he was taken to the emergency psychiatric unit at a local hospital. Upon discharge, it was determined that he could not return to his birth mother. So, he was placed with a foster family. But because of the trauma that haunted him, his foster parents realized that they could not handle him. As a result, Jason was moved from one foster family to another. Then for safety reasons, he was transferred to OLV Human Services for help.

While in our residential program, Jason received the love and care needed to address his dreadful past. The progress was slow. But through intensive counseling, Jason eventually learned how to set limits, control his behavior and develop relational skills. Slowly, his attitude also changed.

Jason's recent foster parents visit him regularly. Seeing how he's turning his life around, they're now ready to adopt him. He's so excited to be reunited with them. And now he knows he is loved!

Your generous support allowed Jason to heal, have a fresh start in life, and to dream for the first time. Thank you for giving him hope!



and adults with developmental disabilities receive care through OLV Human Services' residential programs



and teens are cared for through our traditional foster care and emergency foster care programs



and individuals are supported by OLV Human Services community based and counseling services

OLV Charities 2019 Timeline

March 2019 - Msgr. Burkard's Farewell Tour of Florida takes place and his loyal friends and benefactors fully fund his last Coming Home Project to improve housing for children in his care

May 2019 – OLV Human Services appoints Cindy Lee as CEO

June 2019 - Documentary
Heritage and Preservation
Services of NY visits OLV to
conduct an Archival Needs
Assessment focusing on over
30,000 adoption records
dating back to the early 1900's

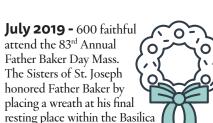
August 2019 - The Strategic Plan for OLV
Charities is approved by the Board of Directors
- this plan is the roadmap for the organization's efforts during the next five years

October 2019 - Nearly 2,000 donors sent intentions written on pieces of fabric, which were stitched together to make an altar cloth used during our annual celebration of the Feast of Our Lady of Victory

November 2019 - Groundbreaking of OLV Human Services Phase I of the 790 Ridge Road Accessibility Improvement Project; this includes construction of a new entrance, reception area and coffee café, providing greater access for over 8,000 clients, staff and visitors

April 2019 - Rev. Msgr. David G. LiPuma appointed Pastor and Rector, OLV National Shrine & Basilica

May 2019 – Baker Victory Nite raises more than \$168K from a sellout crowd to support children in foster care



October 2019 - The Home Depot Foundation provided a grant and 60 Home Depot volunteers descended on our residential campus to make improvements to an emergency foster care cottage

November 2019 - Introduced our new identity to our valued donors and mission partners across the country

• **November 2019 -** The 39th Friends of Father Baker raised more than \$120K to benefit our programs and services

To donate to our philanthropic efforts or support our ministry, please contact our organization by calling 716-828-9648 or go to our website at olvcharities.org



Donor Impact Report - 2019



A Message from the CEO

When looking back on 2019, I'm tremendously thankful for all OLV has accomplished and the groundwork that has been put in place for 2020 and beyond.

In 2019, we welcomed two new leaders to our organizations – Rev. Msgr. David G. LiPuma, Pastor / Rector, OLV National Shrine & Basilica and Cindy Lee, CEO, OLV Human Services.



It's not an overstatement to say children have been rescued through our emergency foster care program. We've brought healing to children in our residential treatment and intensive treatment programs to assist them in their mental health journey. We provided resources to hundreds of individuals in our many education programs.

As stewards of Father Baker's ministry of caring for the marginalized and disadvantaged, we've positively impacted the lives of more than 4,500 children, youth, and families.

We also worked to preserve the splendor of OLV National Shrine & Basilica – an architectural wonder that welcomes more than 40,000 visitors and pilgrims each year looking to be inspired by this miraculous house of worship.

Our efforts aren't possible without the support of you - our loyal friends and benefactors. It is because of your generous care and investment that we are able to carry on the good work of our saintly founder, Father Nelson Baker.

On behalf of our entire OLV community, I thank each of you for your support and I look forward to updating you on our efforts in 2020 and showcasing how your kindness impacts those we serve.



2,673 Children

attend one of OLV Human Services' specialized schools or benefits from its education based services



are cared for through our mental health outpatient clinic



pilgrims, parishioners, and friends visit OLV National Shrine & Basilica

Introducing the New OLV Brands

As a man, Father Baker was historic. As a leader, teacher, and visionary, he was – and continues to be – a heroic example.

In 2019, OLV honored him and his unwavering devotion to his Patroness – Mary, Our Lady of Victory – by proudly introducing a new shared visual identity.



A Father Baker Legacy

***LVHuman Services**

A Father Baker Legacy



The development of our marketing plan began earlier this year when we assembled a collection of groups to examine how we were viewed in the community.

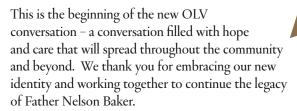
We gathered information to begin the creative process for renaming and reimagining our logos and tagline.

The beauty of this new identity – beyond unifying the organizations from naming and visual perspectives – is the subtle intricacies that have been incorporated into our logos.

Father Baker was often quoted as saying, "She (Mary, Our Lady of Victory) did it all!" Therefore, OLV is represented first in the arrangement of the logo. We then follow OLV with the new names of each of the organizations.

Underneath, you then see a descriptor – A Father Baker Legacy. This was an element we felt was critically important to include in the logo because without Father Baker, we wouldn't be here carrying on his ministry today.

The last element is the inclusion of the cross in our logos. The National Shrine & Basilica is an architectural wonder and transcendent destination that welcomes all individuals seeking care and spiritual enrichment. The cross sitting at the top of the Basilica – which stands as a witness of love, of welcome, and of hope - is the one you see enclosed in the O of OLV.



WE ARE OLV!

OLV OPERATIONAL SUPPORT

	OLV Human Services	OLV National Shrine & Basilica	Religious Devotion & Education
Funding Support	\$1,000,000	\$519,000	\$15,700
In-Kind Services	\$591,100	\$142,600	\$1,325,000
TOTAL	\$1,591,100	\$661,600	\$1,340,700